



## Flowex cc Limited Warranty

This Flowex cc Limited Warranty ("Limited Warranty") applies exclusively to physical goods purchased from Flowex cc (hereafter referred to as "Physical Goods").

### Coverage:

The Limited Warranty covers any defects in materials and workmanship under normal use during the Limited Warranty Period. Flowex cc will, at its sole discretion, repair or replace, at no charge, any products or parts of a product that prove to be defective due to improper material or workmanship, subject to the terms and conditions outlined herein.

### Limited Warranty Period:

The Limited Warranty period for Physical Goods purchased from Flowex cc commences from the date of delivery and/or collection from the Flowex cc Factory, as specified below:

- 1 year for all Mild Steel Physical Goods
- 2 years for all 3CR12 Stainless Steel Physical Goods
- 2 years for all 304 Stainless Steel Physical Goods

### Remedies:

During the Limited Warranty Period, Flowex cc will, at its discretion, either repair or provide a replacement Product, utilising new or refurbished replacement parts, at no charge.

### Inspection:

Flowex cc reserves the right to inspect any items claimed under this Limited Warranty prior to approving repair or replacement.

### Extended Warranty:

If a replacement Product or part is provided, it assumes the remaining Limited Warranty of the original Physical Goods or 180 days from the date of replacement or repair, whichever is longer.


### Exclusions:

This Limited Warranty does not cover problems arising from:

- Conditions, malfunctions, or damage not resulting from defects in material or workmanship.
- Damage resulting from misuse, abuse, accidents, alterations, or improper installation, including the use of Physical Goods not fit for purpose (e.g., incorrect silencer fitted for specific motor type or inappropriate materials used for coastal applications).

### Excluded Costs:

The Limited Warranty does not cover the cost of transportation of the Physical Goods to and from the Flowex cc Factory, nor any labor or associated costs for the un-installation and/or installation of the Physical Goods.

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